Allynis Issuance Manager

Personalization services as simple as one-click

Allynis Issuance Manager incorporates the highest levels of security to guarantee full data confidentiality and integrity.
Customers’ expectations
Technologies such as the Internet, mobile communications and ePayments have had a huge impact on what customers expect from their banks. Financial institutions need to improve their services, to meet the challenge of ever-increasing competition and to improve customer acquisition and retention. Banks can differentiate themselves from competitors by offering innovative personalization services and monitoring card issuance and associated services online.

Gemalto Personalization Services
Gemalto has more than 20 years experience of both magnetic stripe and smart card issuance projects. We support the evolution and growth of our customers’ businesses through flawless project execution, using high-quality personalization services.

Part of our offer is Allynis Issuance Manager, a complete solution for real-time access to personalization services.

Complete Web-based Solution
Allynis Issuance Manager provides a secure web interface which enables a range of services:

- **Online card tracking** – to show the status of card personalization and shipment. A card can be looked up using PAN, cardholder name, order file reference and many other criteria.
- **Online Pull** – for requesting certain changes during the personalization process, such as urgent card shipments, delivery address change or card destruction. The pull type (e.g., redirection to a bank branch) can be specified per card or for a bulk order in one go. This enables financial institutions to increase their efficiency and responsiveness in managing urgent requirements.
- **eServices** – to track PIN delivery by e-Channels. Allynis Issuance Manager offers real-time monitoring to check PIN delivery status.
- **Online Card Personalization Reporting** – to view production reports and statistics, which are provided on a daily, weekly or monthly basis. Gemalto’s worldwide infrastructure makes this service available from any of our personalization centers. Allynis Issuance Manager is our in-house tool and has been designed for maximum flexibility. Its services can be extended or customized to fit your specific needs.
- **Stock Reporting** – to know the level of card and stationery stock. An alert can be set up to indicate when stock levels reach a defined threshold.

A Fully Secured Solution
Allynis Issuance Manager incorporates the highest levels of security to guarantee full data confidentiality and integrity:

- Web interface user authentication requires a personal login and password and a one-time password generated by a standalone device.
- The full PAN is not stored in the Allynis Issuance Manager database. It is converted into a unique number (hash function) and cannot revert back to the original PAN.
- The Allynis Issuance Manager database is hosted by the Visa/Mastercard-certified Gemalto data center.

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