

Life mobilizer Service - Device support

||||| Industry leading device support



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TELECOMMUNICATIONS > SOLUTIONS

The Unique Client Adaptor for Optimization and Configuration

Based on market research and customer input, Gemalto continuously **performs mobile phone reference tests to optimize synchronisation and configuration** for advanced server side field mapping and conflict handling — configured through the Gemalto Client adaptor

- > Over-the-Air device configuration & help for synchronization - e-mail and OMA EMN
- > Over-the-Air Download, installation and update of Clients
- > Mobile channel optimization

Handset data coverage - more than 1,000 mobile phones supported

Gemalto ensures a strong dedicated Device On-boarding and Client R&D program to continuously extend the device support base for latest mobile phone operating systems and platforms, as well as more media types to be added.

Gemalto supports any OMA DS 1.0, 1.1 and 1.2 compliant mobile phone with native Sync Clients based on the OMA DS (Sync ML) synchronization (the leading industry standard for data backup and synchronization). OMA DS can be currently used with hundreds of available mobile devices for basic data synchronization.

Native Device clients support:

We have tested and certified over 700 mobile phones equipped with a native SyncML Client for PIM data backup and restore (Contacts, Calendar and Notes). Additionally the On-Boarding program ensures support for Over-the-Air Configuration OMA EMN, E-mail and browser content optimization for the mobile interfaces.

Gemalto Device Client Suite

Over 450 Smartphones and Feature Phones are able to support additional Multimedia file types backup with the **Gemalto Device Client Suite**.

Gemalto makes backup and synchronization services for mobile device content possible for its customers and partners.

The Gemalto Client Suite roadmap is targeting today's primary Smartphone platforms in the market, such as iPhone, BlackBerry, Android, Windows Mobile and Symbian as well as J2ME phones such as Samsung, Nokia, Sony Ericsson and Motorola.

Key Operator Benefits

- > On-boarding Program tailored for **fast-time-to-market availability** of new configurations
- > Receiving **regular device support updates** downtime free
- > **Interoperability partnerships** with all leading device manufacturers
- > Ongoing R&D to support more synchronization types
- > Enabling **Gemalto SyncML Client synchronization** on smartphones with no or proprietary native Sync capabilities

Key End User Benefits

- > **Real time**, scheduled or automatic mobile device **synchronization** or backup & restore functionality
- > Ensuring **consistent synchronization results** between address books and mobile phones, web services and PC
- > **Configuring support** with appropriate Over-the-Air phone configuration including manual instructions
- > **Easing free installation and configuration** with automatic and capabilities recognition handset