

Quality Health Safety and Environment Corporate Policy

As a newly formed and leading company in digital security, Gemalto is actively looking for Excellence in all aspects of its activities and is particularly committed:

- **to fully satisfy its customers by exceeding their requirements**
- **to provide its Employees with a safe and motivating operational framework**
- **to rigorously control and minimize impacts of its Operations and Products on the Environment**

We are convinced that, along with the continuous improvement of the Efficiency of Processes and Products, the never-ending quests for Customer satisfaction, People well-being and Environment respect are key ingredients for our company to be profitably successful in a sector which generates progress, social utility and economic development.

Taking into account the expectations particularly highlighted by our customers, we will achieve our main Quality objectives by:

- **dedicating the whole company to Customer service: “putting the customer needs at the center of all we do”**
- **developing new ideas and timely providing Innovative Products, Services and Solutions**
- **increasing the agility and the reliability of our Supply Chain**
- **improving the capability of Operational Processes and eliminating their non value-added steps**

We will also demonstrate our commitment to Health Safety and Environment through objectives and achievements aiming at the eradication, across the whole company, of any HSE accident and the reduction of ecological impact with special focus on:

- **the protection of our People in all times and circumstances**
- **the effective deployment of HSE Management Systems, corporate Standards and best practices**
- **eco-friendly Manufacturing operations and Supply Chain regarding pollution, use of natural resources and optimization of waste treatment**

Targeting more than regulatory compliance and moving toward Sustainable Development, we are committed in combining best-in-class Performance and Ethics: we definitively rely on the individual contribution of each Gemalto employee with a strong support of their Management.



Olivier PIOUS
Chief Executive Officer



Yannick ABAD
Corporate QHSE Director