

OTA Training Package

All you need to master your OTA Solution

Objectives:

At the end of this courses you will:

- ✦ Understand the fully potential of your OTA Manager platform
- ✦ Be able to launch and monitor your OTA Campaigns for RFM and RAM.
- ✦ Be able to provision new card profiles and applets.
- ✦ Troubleshoot and know best practices to maintain your OTA solution.

Key Topics:

- ✦ One shot request
- ✦ Campaign Management
- ✦ Card Profile provisioning
- ✦ Applet Provisioning
- ✦ Product Management
- ✦ Platform Administration

Who should attend:

- ✦ Project Managers
- ✦ IT Managers
- ✦ System Implementers
- ✦ Operation Engineers
- ✦ Support Engineers



With this training package, you will get all the info you need to master your OTA Manager Solution. Understand all platform use cases, run campaigns, provision new card profiles and applications, administrate and troubleshoot your platform by knowing the best practices implemented in the field. OTA Training package cover the 3 main trainings available for your OTA Manager solution.

Each training session consists of:

- ✦ A Complete course manual
- ✦ Practical Exercises

Pre-requisites:

- ✦ This course requires participants to have a basic knowledge of the GSM networks, as well as an electronic or computer background
- ✦ This course is held in English

Duration: 3 Days

Course fee:

Please refer to regional schedules on www.gemalto.com/training or contact us: <http://www.gemalto.com/training/contact.html>

Location:

Gemalto Training Centers
For on-site training, please contact us.

Course Schedule:

Day 1

OTA Platform Introduction & Usage Training
Please see [brochure](#) for detailed agenda.

Day 2

OTA Platform Card and Applet Provisioning Training
Please see [brochure](#) for detailed agenda.

Day 3

OTA Platform Administration Training
Please see [brochure](#) for detailed agenda.