

Service Management Offer Service Studio

Objectives:

At the end of this course you will:

- ✦ Understand what **Dynamic SIM Toolkit technology** is
- ✦ Understand the different **methods and practices in building and managing a service**
- ✦ **Build a set of services using Service Designer Studio**
- ✦ **Test those services from end to end: from service design with Service Designer Studio, export them into stkml format and load them onto the subscriber's card**

Key Topics:

- ✦ Language & File Structures:
- ✦ Creating services
- ✦ Local pages
- ✦ Pages with choice
- ✦ Distant pages
- ✦ Dynamic services
- ✦ Service administration
- ✦ Managing services

Who should attend:

- ✦ Telecom Operators
- ✦ Wireless Application Developers



One of the best ways for mobile operators to retain their customers is to differentiate the services offered from those of the competitors. Whilst providing mobile data services to their customers, operators are also willing to enhance their 3G offers. The implementation of m-services based on Java dynamic SIM Toolkit is the first and fastest step in that moving from a simple transport network business, to a transport and value added services business

Each training session consists of:

- ✦ A complete course manual
- ✦ Practical exercises

Pre-requisites:

- ✦ This course requires participants to have a basic knowledge of the following technologies:
 - SIM card structure
 - ETSI and GSM standards
 - Practical knowledge of any computer language or service development with STKML
- ✦ This course is held in English

Duration: 2 Days

Course fee:

Please refer to regional schedules on www.gemalto.com/training or contact us: <http://www.gemalto.com/training/contact.html>

Location:

Gemalto site or client's site.

