

Unified Personal Data Management Platform Introduction & Usage

Objectives:

At the end of this course you will:

- ✦ Manage the phonebook of the users in the (U)SIM card or the handset using user-friendly interfaces
- ✦ Manage personal data on the handset such as calendars, notes, tasks, videos, pictures, ringtones, SMSs, MMSs and email messages

Key Topics:

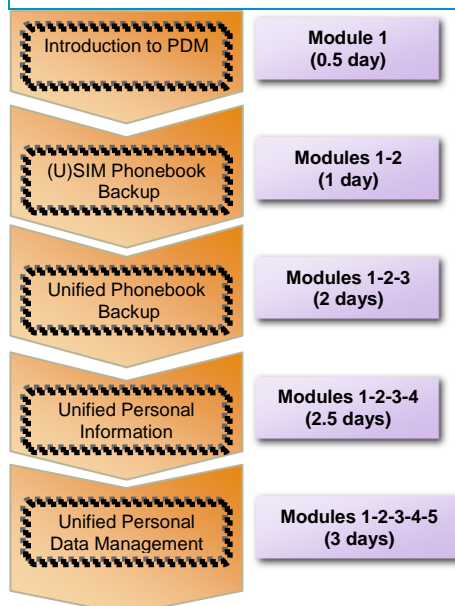
- ✦ Customer Care Interface
- ✦ Self Care Interface
- ✦ Phonebook backup
- ✦ PIM backup
- ✦ Multimedia data backup

Who should attend:

- ✦ System Administrators
- ✦ SIM Managers
- ✦ Telecom Operators
- ✦ Customer Service Managers



Unified Personal Data Management (UPDM) solution is bringing today a lot of benefits for Telecom Operators and end users by providing a secure place where end users can store their personal information such as phonebook, Calendar, tasks, ringtones, pictures and MMS. Going from the (U)SIM phonebook backup to the Unified Personal Data Management Solution. This course delivers the usage principles and user experience so you will fully understand your UPDM solution.



Each training session consists of:

- ✦ A complete course manual
- ✦ Practical exercises

Pre-requisites:

- ✦ This course requires participants to have a basic knowledge of the following technologies:
 - OTA
 - (U) SIM Card Phonebook
- ✦ This course is held in English

Duration: 0.5 to 3 Days
(Depending on which Backup solutions are activated - See Next page)

Course fee:

Please refer to regional schedules on www.gemalto.com/training or contact us: <http://www.gemalto.com/training/contact.html>

Location:

Gemalto Training Centers. For on-site training, please contact us.



Course Schedule:

Module 1: Introduction to PDM (0.5 days)	Practice
Introduction: What is Unified Phonebook Backup Solution? Use Cases for Contacts Management (Backup, Synchronization, Restore) Use Cases for PIM (Personal Information Manager) General Use Cases (Registration, User life cycle).	
Module 2: (U)SIM Phonebook Backup (0.5 days)	Practice
SIM Contacts management <i>via Unified Web Self Care Interface</i> (Backup, Synchronization, etc) SIM Contacts management <i>via Customer Care Interface</i>	✓
Module 3: Unified Phonebook Backup (1 days)	Practice
Handset Contacts management <i>via Unified Web Self Care Interface</i> for handsets compliant with SyncML1.2 or with a mobile agent Handset Contacts management <i>via handset</i> for handsets compliant with SyncML1.2 or with a mobile agent	✓ ✓
Module 4: Unified Personal Information (0.5 days)	Practice
Restore PIM contact management including calendars, tasks, notes <i>via Self Care Interface</i> PIM contact management including calendars, tasks, notes <i>via Handset</i>	✓ ✓
Module 5: Unified Personal Data Management (0,5 days)	Practice
Restore Multimedia data such as pictures, ringtones, SMSs <i>via Self Care Interface</i> Restore Multimedia data such as pictures, ringtones, SMSs <i>via Handset</i>	✓ ✓