



Course Reference: B1015I

Explore the new dimensions of NFC Payment



With its involvement in more than 35 mobile payment projects worldwide, Gemalto is proud to share its know-how and practical experience.

This training is targeting Banks or Mobile Operators with the intention, mature or not, to set up a mobile contactless payment program.

Mobile NFC payment functionalities, customer experience, credit / debit or prepaid implementations as well as TSM architecture and bank back-end systems supporting it are carefully explained during this 1-day training.

Objectives

At the end of the training, you will:

- Have an overview of mobile NFC payment services functionalities and variations between main payment schemes
- Understand the consumer interactions with the NFC payment service – payment transaction, service management, and consumer available settings for different credit / debit or prepaid products
- Understand the various TSM implementation options and the impacts on bank back-end systems

Key topics

- Mobile NFC Payment
- Consumer experience
- Deployment architectures
- Impact of bank back-end systems

Who should attend

People from Banks, Payment Systems or Mobile Operators willing to offer NFC payment:

- Marketing managers
- Product managers
- Project managers
- New staff member focusing on NFC

Each session consists of

- A complete course manual including a dictionary of the most frequent acronyms used in the NFC ecosystem

Pre-requisites

- Basic knowledge on banking processes and/or telecom environment will be a plus.
- This course is held in English. On customer request a session in French can be organized.

Duration: 1 day

Location: Gemalto premises¹

Course fee: € 1049 per person²

¹ All training courses can be held on-site at customer premises, or at one of the Gemalto training centers. Please contact us for more details.

² Price does not include any taxes

For further information about registration, course schedule: please contact us via email to: banking.training@gemalto.com or visit our web site: <http://www.gemalto.com/training/>



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Course schedule

When performed at customer premises, the agenda can be tailored to customer attendance profile. The standard agenda is provided below:

Agenda
<p>Welcome and training overview</p> <p>Mobile NFC Payment</p> <ul style="list-style-type: none"> • Difference between contactless card and mobile • Mobile NFC payment specifications and features • Differences between payment schemes • Security and certification requirements <p>Consumer experience and user interface</p> <ul style="list-style-type: none"> • Service subscription and activation • Transacting at point of sales • Managing payment instrument • Issuer authorization for offline counters reset • Post-issuance update via issuer scripts <p>TSM implementations and impacts on issuer back-end</p> <ul style="list-style-type: none"> • Issuer to TSM to handset exchanges • Authorization system • EMV issuer scripting • Customer support <p>Implementation examples</p> <ul style="list-style-type: none"> • Prepaid product • Debit product <p>Conclusion</p>

Related Courses:

Introduction to the Banking World (B1014I)	Explore the New Dimensions of NFC Payment	Set up your Mobile NFC Payment Project (B1013S)	Global Platform 2.2 (T1010I)	NFC Technologies (T1005I)
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