

MNO Portal Offer Service Manager - Provisioning

Support your business by deploying efficiently your new service offer



Increasing the revenue generated by SIM based service usage is a major concern. In that regard, Service Manager is a state-of-the-art platform using Over The Air technology, which enables telecom operators to accurately manage SIM-based.

This course allows you to understand how to **declare updated or new offer (Menus & services)** in the Service Manager platform repository.



At the end of the training you will

- > Provision the platform with portal (e.g. prepaid, corporate etc...)
- > Provision the platform with services
- > Perform tests on the new offer

Who should attend

- > Telecom Operators
- > Customer Service Representatives
- > System Administrators

Pre-requisites:

- > SM – Introduction & Usage
- > GSM standards

This course is held in English

Key topics

- > Service manager repository structure
- > Portal and services provisioning
- > Quick tests process

Course Schedule



Day 1	Practice
<p>Provisioning overview</p> <ul style="list-style-type: none"> > Tools and files overview <p>Provisioning process in 5 steps</p> <ul style="list-style-type: none"> > Service Package creation > Service Package provisioning > Portal provisioning > Service structure definition > Service profile creation <p>Updates management (With and without SDS)</p> <ul style="list-style-type: none"> > Deletions > New menus and Services management > New portal <p>Quick tests process</p> <ul style="list-style-type: none"> > Card instance creation > Update remotely test card (RFM tests) > Update DSTK menus and services 	<p>Perform provisioning of a complete portal</p> <p>Update existing offer with new portal and new offer (coming from Service Designer Studio (SDS) or other STKML source)</p> <p>Perform tests from scratch</p>

