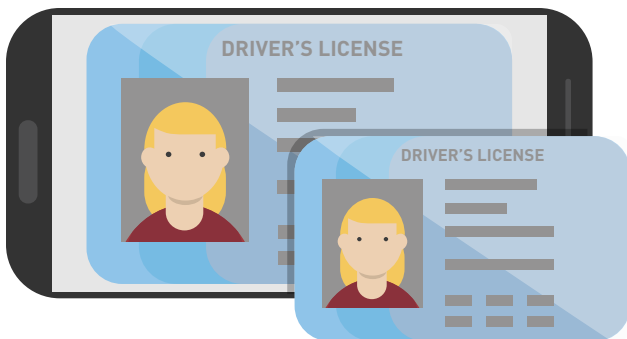


Gemalto Presents: Digital Driver's License — Just the FAQs



Will a Digital Driver's License replace my traditional driver's license?

NO. In the foreseeable future DDL will function as a secure supplement to your physical driver's license. Users who want to have a DDL as a backup credential or an alternative means of carrying their driver's license can use both forms of verification in tandem.

How will using a DDL impact my privacy?

A DDL gives you greater control over the personal information you share. When you hand your physical driver's license to a bartender to validate your age, for example, the bartender has immediate access to all of the personal information on your credential — address, date-of-birth, even your height and organ donor status. When using a DDL, however, you can choose to display only your photo — to confirm that you are indeed the licensee — and a proof-of-age indicator. DDL verifications display only the information needed for the verifier to make a decision.



How is my information loaded onto the DDL?

Once the DigiDL app is downloaded onto your device, your licensee data is securely populated by the DMV in your state or jurisdiction. Only after verifying your identity with the DMV and pairing your device is any personal data accessible on your phone.

Is my data transmitted securely during verification?

YES. Gemalto's DDL solution provides end-to-end encryption to ensure that your data is transmitted securely every time.



Is my personal information stored on the device that verifies the DDL?

NO. Absolutely no footprint or user information is stored on the retail verification device. During age or identity verification, your data is only visible for several seconds before it is automatically wiped. The entire verification process is fully compliant with PII policies and best practices.

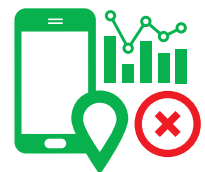


Who owns the personal data found on my digital driver's license?

The data originates from the DMV. They are responsible for collecting and maintaining this source data. Once the personal information is loaded onto your device, it belongs to you, the end-user, and **you** retain control over when and to what extent it is accessible.

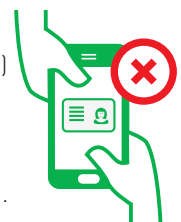
Does DDL monitor my device usage or my location?

NO. Gemalto's DDL solution involves no geo-location tagging or verification tracking. The only time your DDL is active is when you launch the application, enter your PIN or scan your fingerprint, and choose to access your credential.



Will I have to hand over my device during verification?

NO. DDL uses Bluetooth Low Energy (BLE) to establish a secure communication channel with the verification device. When you are using your DDL in the field, your device never even needs to leave your hand.



Will my DDL work on any device and with any mobile network provider?

YES. DDLs work across all operating systems and most smartphone devices. The solution itself is not dependent on any particular operator or carrier, so it doesn't matter to which network the end-user subscribes.

Can I use my DDL outside of the state in which I reside?

YES. We promote interoperability, and the reduction of risks that arise when validating out-of-state credentials in the field. DDLs take the guesswork out of the verification process by offering a standardized, secure method for determining whether or not an out-of-state credential is authentic and valid.

What if my phone is lost or stolen?

The DMV-driven DDL app that is used to provide the licensee data on your device is only accessible by entering a unique PIN or scanning your fingerprint. If your phone is damaged or unrecoverable for any reason, your DDL can be remotely wiped from the device.

What if my phone battery dies?

Displaying a DDL on your phone requires that your device has power. Attempting to access your DDL on a powerless device is the digital equivalent of misplacing your physical DL and attempting a verification.



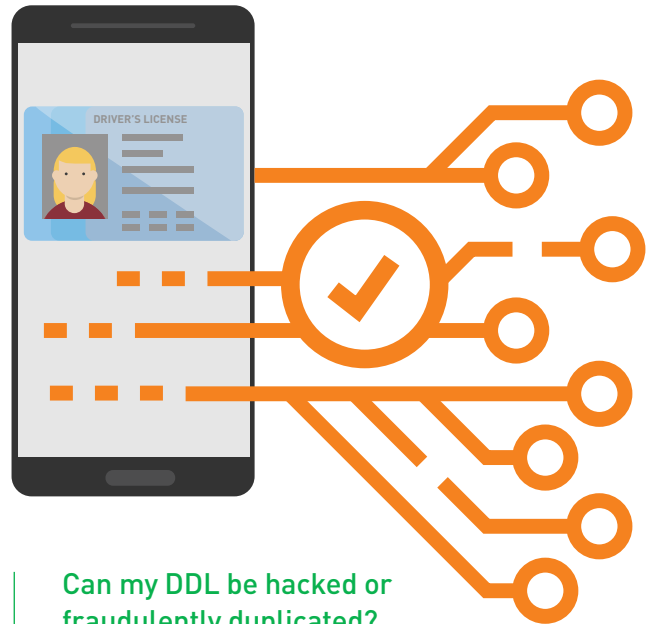
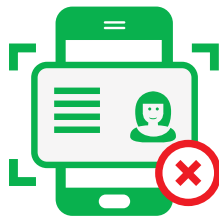
Is the information on my DDL accessible by third parties?

NO. The data contained in your DDL is encrypted at multiple levels: the application level, the network level, and the server level. Your information is only accessible once you launch the application and enter your PIN or scan your fingerprint. **You** always trigger the verification process and the sharing of information, and that information is always encrypted.



Can someone validate their ID with a screenshot of my DDL?

NO. Attempting to validate a digital ID by using a screenshot of a DDL is no different than attempting to validate a physical driver's license by using a photocopy or printed facsimile. The moment someone tries to use a screenshot during verification it will be identified as inauthentic and invalid.



Can my DDL be hacked or fraudulently duplicated?

NO. Gemalto's DDL solution is not just a digital document or image stored on your phone; it is a complete process for the secure issuance, usage, and verification of your digital credential. We've created an end-to-end system for protecting your driver data that is much more resistant to fraud and hacking than a stand-alone credential.

Is there a difference between DDL and mDL?

YES. DDL is much more than an app for putting IDs onto mobile phones. DDL is a flexible and forward-thinking solution that keeps pace with the latest technology in the marketplace. Our digital identity system is already available across a number of form factors, products, and devices, including wearable technology such as the Apple Watch.



Will my DDL look like my physical driver's license?

Initially your DDL may resemble a physical driver's license. As user familiarity and confidence in digital IDs grows, the DDL user interface will also evolve as we update and refine the technology. When it comes to verifying a DDL, looks don't matter. The verification process relies on authenticating the secured data behind the DDL on display, not just visually scanning the image on your smartphone. This is one of the core benefits that DDL offers as we set the standard for digital identity protocol and usage in the field.

Learn more about the security and privacy benefits of DDL and see our advanced in-field verifications in action at gemalto.com/ddlpilot

[GEMALTO.COM/DDLPILOT](https://gemalto.com/ddlpilot)

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security to be free