Thales Cogent Applicant Processing for Retail Businesses

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Identity & Biometric Solutions

Why add digital fingerprinting services to your current service offering?

Many jobs now require a comprehensive background check as a requirement for employment. Your state government likely has a contract with an applicant processing company such as Thales, to automate the capture and transmission of civilian fingerprints for the purpose of background screening. Because convenience is important for all applicants, your state needs convenient, customer friendly retail locations, such as yours, to participate in the state program as fingerprint capture sites.

What’s Included?

If your location qualifies, the equipment and training will be provided at no cost to you. A Cogent Applicant Processing System includes a notebook or desktop computer, a fingerprint scanning device (CS500e) and the latest version of our Applicant LiveScan Software.

At the time of installation, we provide comprehensive system training. This training covers everything you and your team will need to know, including how to properly roll fingers for accurate fingerprint captures every time. In addition, the Thales Help Desk is there to provide technical support, remote software maintenance and any necessary replacement parts.

What if my location does not qualify for free equipment and training?

If your geographical location already has enough fingerprinting sites to meet the state’s program requirements, the equipment and training can be purchased.

How the fingerprinting process works

Our process is quick and convenient not only for the applicant, but for you and your employees as well. The majority of the process takes place online - you need only ensure that the fingerprints are scanned correctly before submitting them.

1. The applicant goes online and registers
2. The applicant pays any applicable fees online through our secure website
3. The applicant visits your location, presents a photo ID and has their fingerprints scanned
4. The generated background report is automatically forwarded to the agency for background review/analysis
5. Final results are sent directly to the employer that requested it
6. Best of all, you get paid for every background check that goes through your location

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